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**Spotlight**

**City Sanitation Summer Hours**

Starting June 1, Sanitation crews will begin collection operations at 6:30AM. This allows employees to beat heat and work more efficiently. Items normally placed out at the curb by 7:30AM should be placed ready for collection by 6AM throughout the summer months.

To help us serve you better, please place containers curbside at least 3 feet from other objects like mailboxes or telephone poles and with the lid opening toward the street. Do not place containers in the street. Household waste, recyclables, and yard waste should be in separate containers. For more information, call City Sanitation at 910 938-5338.



**City Holiday Schedule**

City Offices Closed:  
 Friday, July 3, 2020



**Jacksonville Transit**

Extended Hours for  
 Express Routes:  
 July 1-5, 2020

**Hurricane Season Begins June 1**

**Receive Local Alerts** - Jacksonville Connect lets you know what is happening right here in Jacksonville. Get important local alerts about severe weather, emergency water outages, road closures and more. The service is free and allows you to choose how you would like to receive information (text, e-mail, phone call.) Sign up online at JacksonvilleNC.gov/Connect

**Severe Weather Event Coverage** - The City provides up-to-date information during severe weather events on G10TV, g10tv.org and Facebook. Live video updates from First Responders and City Officials recap recent events and safety protocol during critical periods to keep Citizens informed. Information will also be available at JacksonvilleNC.gov.

**Prepare Your Family and Property** - For information on how to build an emergency kit, flooding preparation and recovery, and to connect to other state and federal resources, visit JacksonvilleNC.gov/EmergencyUpdates

**Stormwater and Flooding Prevention** - When it rains in the City, water runoff feeds to storm drains which flow to the New River, our local waterway. Clogged storm drains prevent water runoff from flowing properly and can cause flooding very quickly, especially during a heavy rain event. If there is a storm drain on your street or by your property, please keep it clear of debris. Debris includes yard waste and garbage. JacksonvilleNC.gov/Stormwater



*Don't wait for a storm to head our way. Now is the time to prepare your family and property for a severe weather event.*

**City Council Adopts No Tax Increase Budget**

Jacksonville City Councilmembers voted unanimously to approve a \$92.8 million budget with no tax increase. Mayor Sammy Phillips encouraged an early adoption of the budget that is basically a continuation of the current budget because of the uncertainty of revenues and expenses due to COVID-19.

Because of uncertain revenues, City Manager Richard Woodruff will hold some expenditures until the effects of COVID-19 to revenues are better known. Sales Tax is a significant contributor to the revenue of the City, and the effect of business closings during COVID-19 will not be fully realized until three or four months from now when the revenues are reported to the City by the State.

The Manager has initiated actions that will lessen the impact of expected revenues decline. This includes a delay in filling vacant positions, and delaying some significant costs.

Sales tax collected now does not get reported to the City until July. If the revenue loss is significant, then the Mayor and Council can take action to reduce the budget or hold further on expenditures.

As a result of very large pending water and sewer projects, and operational costs, the Council previously adopted a practice of increasing water and sewer rates 2.25% each year. In 2017, a Citizen advisory committee recommended a series of gradual increases over a period of time, rather than a large one time increase.

**Sanitation Holiday Schedule**

Mon	Tue	Wed	Thu	Fri
June 29	30	July 1	2	3
Mon Garbage & Recycling Collection	Tue Garbage & Recycling Collection	Thu Garbage & Recycling Collection	Fri Garbage & Recycling Collection	<b>Independence Day Observed</b> City Offices Closed
<b>No Yard Waste Collected this Week</b>				





# Tell Us How We Are Doing

Jacksonville Police are conducting a customer satisfaction survey in order to better assist Citizens by providing more efficient and effective services. **This survey is also available online at JacksonvilleNC.gov/PoliceSurvey**  
Thank you for taking a few minutes to provide helpful feedback.

- 1 Are you a resident of the City of Jacksonville?  Yes  No
- 2 Is your business located in the City of Jacksonville?  Yes  No  NA
- 3 In the past year, have you or someone in your household had contact with Jacksonville Police?  Yes  No
- 4 If you answered yes to question 3, what type of contact did you have? Please check all that apply:
  - Reported a Crime  Victim of Crime  Witness to a Crime  Needed Information  9-1-1 Call  RU OK Call
  - Involved in Traffic Accident  Witnessed a Traffic Accident  Public Event  Other \_\_\_\_\_

For the following questions, please rate each based on your opinion of your overall experience:

- 5 How would you rate the overall agency performance?
  - Excellent  Above Average  Average  Below Average  Poor
- 6 How would you rate the performance of the 9-1-1 Telecommunicator?
  - Excellent  Above Average  Average  Below Average  Poor
- 7 How would you rate the overall competence of the agency employees?
  - Excellent  Above Average  Average  Below Average  Poor

For the following questions please provide a brief narrative:

- 1 Based on your experience, please explain your perception of attitude and behavior.  Police Officer  9-1-1 Telecommunicator
- 2 What problem do you feel needs to be addressed?  Crime or Traffic  9-1-1 Center
- 3 As a Citizen, do you believe there is a concern over safety and security within the City of Jacksonville? If so, please explain:
- 4 As a Citizen, do you have a description of potential problems that have bearing on Public Safety communications activities within the City of Jacksonville? If so, please explain:
- 5 Please share your recommendations or suggestions for improvement:

**Provide your contact information if you would like to receive additional information or invitations to upcoming meetings and events:**

Name	E-mail
Address	Phone

Mail in or take the completed survey to: Center for Public Safety, 200 Marine Boulevard, Jacksonville NC 28540

**Recreation & Parks Programs, Facilities and Events**  
 JacksonvilleNC.gov/Recreation  
 JacksonvilleNC.gov/Parks  
 910 938-5312

**Recreation & Parks Highlights**

- **Movies in the Park Series - June 5 "Abominable," June 19 "Detective Pikachu"** - Bring a lawn chair or blanket to the Jacksonville Commons Amphitheater and enjoy an evening movie with family and friends. Activities start at 7PM; movie rolls at sunset; 1300 Commons Drive South
- **Sounds of Summer Concert Series - June 12, Steel County Express** - Kick off the weekend with live music at the Jacksonville Commons Amphitheater. Free and open to the public, the concert begins at 7PM; 1300 Commons Drive South

Sign up for free and important local alerts at JacksonvilleNC.gov/Connect

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